



March 2011

Dear Sir/Madam,

We have all been shocked by the terrible disaster in Japan and the impact on its people of the earthquake and tsunami. Our day-to-day problems seem insignificant after such a tragedy.

However, we need to also consider any impact that such an event has on our supply chain and how it could affect our customers.

We have contacted all our manufacturing facilities and partners and reviewed the metals and plastics used in the construction of our products.

We can confirm that the supply of materials we use in our core connector and shielding frame products should not be affected by the problems in Japan.

The one exception to this is the PTFE used in some parts (often generically referred to as 'Teflon' (a DuPont tradename)). Our connectors utilising this as a dielectric may suffer from short-term leadtime extensions for new orders placed. Existing orders already in place with us should not be affected, but depending on their place within the manufacturing process we may need to extend deliveries slightly. Please contact us if you have any immediate concerns. We will do all we can to minimise any delays.

We would like to thank you for your continued business.

Please do not hesitate to contact us if we can be of any assistance.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Alex Woods', with a horizontal line underneath.

Alex Woods
Managing Director
Duplex CSA Ltd

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